

Entité de
planification
des services
de santé
en français

#4

CENTRE SUD-OUEST

2010-2011

ANNUAL REPORT

The Entité de planification des services de santé en français

Centre Sud-Ouest #4

represents:

93 0000 Francophones located within the catchment areas of the Central, Central East and North Simcoe Muskoka LHINs

5 Designated Catchment Areas by virtue of the French Language Services Act

Centre—North York (City of Toronto)

Central East – Scarborough (City of Toronto)

Simcoe North Muskoka

- Penetanguishene (Simcoe County)
- Tiny Township (Simcoe County)
- Essa Township (Simcoe County)

2 Designated Establishments to offer services in French

Simcoe North Muskoka

- Beechwood Private Hospital
- Georgian Bay General Hospital – Penetanguishene site (partial designation)

13 Identified Establishments to offer services in French

Central

- North York General Hospital
- St. John's Rehab Hospital
- Southlake Regional Health Centre

Central East

- Bendale Acres, Pavillon Omer Deslauriers

Simcoe North Muskoka

- Canadian Mental Health Association, Barrie Simcoe Branch
- Georgian Manor
- Waypoint Centre for Mental Health Care
- Georgian Bay General Hospital, Midland site
- Royal Victoria Hospital
- Royal Victoria Hospital – Community Mental Health Program
- Simcoe Outreach Services
- Soldiers' Memorial Hospital (dialysis and specialized pediatrics)
- Wendat – Community Psychiatric Support Program.

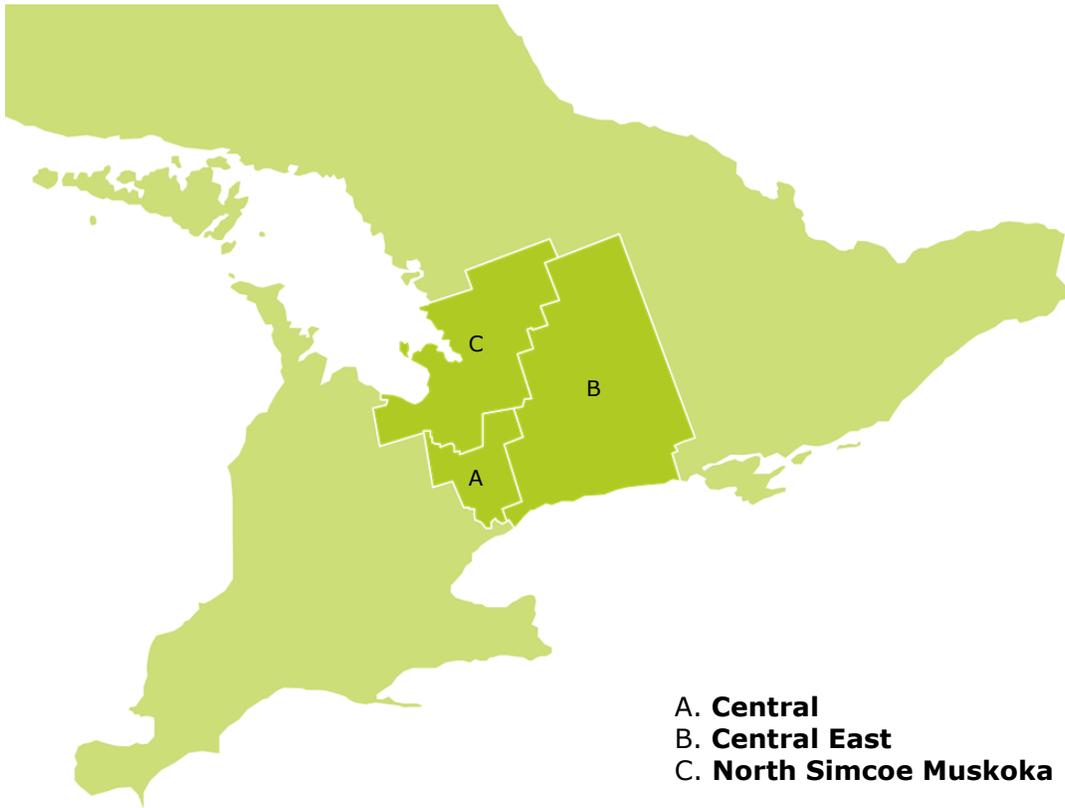
3 Community Care Access Centres (CCAC)

Central – North York CCAC

Central East – Scarborough CCAC

Simcoe North Muskoka – Simcoe North Muskoka CCAC

Catchment areas of Entité #4



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Message from the Chair

The year 2010 marked a historic turning point for French language health services in Ontario. It saw the creation of six new *French language health planning Entities (Entities)*. Two of the Entities were selected on June 29, 2010 while the remaining four, including the *Entité de planification des services de santé en français Centre Sud-Ouest #4*, were designated on December 15, 2010.

I am thrilled with the progress made and wish to thank everyone who contributed to their implementation, including:

- The French Language Services Commissioner, whose 2009 Special Report on Health Services strongly recommended the creation of the *French language health planning Entities*;
- The Government of Ontario, under the direction of the Hon. Dalton McGuinty, Premier of Ontario, for recognizing the importance of French language health services through the creation of the planning Entities;
- The Ministry of Health and Long-Term Care and the Hon. Deb Matthews who announced the creation of the six Entities in January 2010 pursuant to the *Local Health System Integration Act, 2006*.
- The Francophone community, who, through its mobilization efforts, helped identify the most appropriate model for Southern Ontario and for the geographic areas serviced by the Entity #4.

- Entité #4's Interim Board of Directors who oversaw the Entity's implementation, drawing on the experience of the *Réseau franco-santé du Sud de l'Ontario*. The Interim Board managed the organization's development until April 2011, and paved the way for the current Board of Directors.

I have full confidence in the ability of the Board of Directors and the Entité #4 Team to engage the Francophone community and to work in collaboration with the LHINS, health care providers and other local partners to develop quality and accessible French language services that are fully integrated into the local health care system.

I would be remiss if I failed to acknowledge the *Réseau franco-santé du Sud de l'Ontario*, an organization that greatly contributed to establishing the infrastructures necessary to the successful launch of Entity #4.

I wish Entité #4 and the other Entities the best in their efforts to ensure quality health care for Francophones throughout Ontario.



Manon Lemonde

Manon Lemonde

Présidente du conseil d'administration

Message from the Executive Director

Driven by a desire to improve access to quality health services for Francophone communities in Ontario, the *French language health planning Entities* act as a bridge between the communities and the local health care system. Entité #4 is thrilled with the prospect of working in cooperation with the LHINs, local health care providers and the Francophone community to propose service models that will allow Francophones to access quality services in their own language.

I wish to thank the team at *Réseau franco-santé du Sud de l'Ontario* for their role in establishing Entité #4 as well as the volunteers who sat on the Interim Board of Directors.

As a new organization seeking to entrench its position within the Ontario healthcare system, Entité #4 will face many challenges in the upcoming year. Key priorities include the establishment of a strong partnership between the Entité and the Central, Central East and Simcoe North Muskoka LHINs and the creation of an ongoing dialogue with the Francophone communities within the service areas to fully understand their healthcare needs and priorities.

In order to achieve these objectives, the Entité will ensure open communications with the LHINs and work in cooperation with our healthcare partners to improve access to quality health services for Francophone communities. In addition, the Entité will see to inviting Francophone communities to become engaged in its ongoing activities and committees.

The Entité is committed to getting short-term results for the community and to defining a long-term vision for improving access to French language health services in each catchment area.

The Entité will also strive to build a strong team with complementary skill-sets that share the belief that collaboration and cooperation are critical to reaching its goals.

A special thank you goes out to members of the team, Board of Directors, community stakeholders and everyone involved in building this strong and innovative organization.

The establishment of French language health services and breaking down barriers to access pose a challenge for all those willing to take it on. Together, we will rise to the challenge.



A handwritten signature in blue ink, appearing to read 'D. Auger'.

Dominique Auger
Directrice générale

Members of the Interim Board of Directors

The Interim Board of Directors of the Entité de planification des services de santé en français #4 Centre Sud-Ouest was made up of 9 members: 3 representatives from each area LHIN. The Interim Board served until the Foundation General Meeting on April 12, 2011.

Central

- Nicole Rauzon-Wright (Chair)
- Monique Patenaude
- Dominique Jenssens

Central East

- Marcelle Jomphe
- François Nono
- Madeleine Rajotte

Simcoe North Muskoka

- Pauline Chénier
- Lionel Gignac
- Peter Hominuk

2010-2011 Highlights

Historical overview of the *French language health planning Entities*

The most significant highlight of the year was undoubtedly the implementation of the French language health planning Entities. Despite being created in 2010, their origins date back to 2006.

March 2006: *Local Health System Integration Act* included in the preamble that the requirements of the *French Language Services Act* must be respected. The legislation:

- Established the LHINs responsible for local health system services and community engagement.
- Instituted a Provincial Advisory Council on French language health services.
- Upheld the duty to engage the Francophone community on local health system priorities through the "*French language health planning Entity*"

October 2008: Draft regulations introduced by the Ministry of Health and Long-Term Care (MOHLTC) on Francophone community engagement, which proposed the creation of advisory committees across the province.

November 2008: Under the leadership of the *Assemblée de la francophonie de l'Ontario*, more than 1,000 pieces of correspondence were sent to the minister during the consultation period on the draft regulation. Throughout the province, the proposed advisory committee model was considered unsatisfactory.

May 2009: In his *Special Report on French Language Health Services Planning in Ontario*, Ontario's French Language Services Commissioner recommended modifying the 2008 draft regulations to "provide for true French language health planning Entities for each LHIN or group of LHINs."

January 2010: The Hon. Deb Matthews, Minister of Health and Long-Term Care, made an announcement concerning a new Francophone Community Engagement Regulation pursuant to Section 16 of the *Local Health System Integration Act, 2006*.

The regulation proposed designating six (6) French language health planning Entities to support and advise the LHINs on the needs of, and the development of priorities, strategies and services for Francophones.

June 2010: Creation of two *French language health planning Entities*, serving the areas covered by the South East and Champlain LHINs, and the North East and North West LHINs respectively.

Development process for Southern Ontario Entities

Once proposals for creation of the Entities were assessed and after consulting with the French Language Health Services Advisory Council, the Minister of Health and Long-Term Care deemed the establishment of several Entities for Southern Ontario necessary.

June 2010: The Minister of Health and Long-Term Care mandates the *Réseau franco-santé du Sud de l'Ontario* to implement a community development process in Southern Ontario.

The goal is to designate four (4) Entities, each with its own local governance structure, and engage communities and key stakeholders to fulfill the planning Entities' mandates.

July 2010: Planning meeting for implementation of *French language health planning Entities in Southern Ontario*.

December 15, 2010: MOHLTC establishes four (4) Entities for Southern Ontario, including the *Entité de planification des services de santé en français Centre Sud-Ouest #4*.

Implementation of the Entité de planification des services de santé en français Centre Sud-Ouest #4

Once nominated, the Entité had to incorporate, set up a governance structure and plan for implementation.

January 2010: Establishment of an Interim Board of Directors.

February 2011: Interim Board of Directors mandates the *Réseau franco-santé du Sud de l'Ontario* to proceed with the Entité #4 launch (Annual General Meeting, equipment acquisition, etc.).

March 2011: Entité #4 signs a Funding and Accountability Agreement with Local Health Integration Networks.



Financial Statements

**Entité de Planification des Services de Santé en Français
4 Centre Sud-Ouest
Balance Sheet**

March 31

2011

Assets

Current

Cash	\$ 201,557
Accounts receivable	9,132
Prepaid expenses	<u>1,700</u>
	\$ 212,389

Liabilities and Net Assets

Current

Accounts payable and accrued liabilities	\$ 144,558
Payable to LHIN	<u>67,831</u>
	212,389

Unrestricted net assets

-
\$ 212,389

On behalf of the board:

_____ Director

_____ Director

**Entité de Planification des Services de Santé en Français
4 Centre Sud-Ouest
Statement of Operations**

For the period ended March 31

2011

Revenues

LHIN contributions **\$ 133,726**

Expenses

Insurance 78

Computer equipment 26,180

Office supplies 17,575

Travel 286

Professional fees 54,135

Computer 4,885

Rent 5,197

Office furniture 20,679

Advertising and promotion 4,548

Teleconference 163

133,726

Excess of revenues over expenses

\$ -



Opinion

In our opinion, the financial statements present fairly, in all materials respects, the financial position of Entité de Planification des Services de Santé en Français # 4 Centre Sud-Ouest as at March 31, 2011, and the results of its operations for the period then ended in accordance with Canadian generally accepted accounting principles.

A handwritten signature in black ink that reads "BDO Canada LLP". The signature is written in a cursive, flowing style.

Chartered Accountants, Licensed Public Accountants

Ottawa (Ontario)
December 8, 2011

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