

**Central LHIN
Central East LHIN
Simcoe North Muskoka LHIN
Centre South-West French Language Health Services Planning Entity**

Joint Action Plan

January 31, 2012

General Objective

In 2012-2013, all parties agree on two general objectives:

- Continue developing the partnership between the Entity and the three LHINs. All parties agree that this will be achieved by having open communications, respecting each other's mandates and priorities, and collaborating towards improving access to quality French language services for the French communities in the Central LHIN, Central East LHIN and North Simcoe Muskoka LHIN service areas;
- Contribute to updating the Ministry of Health and Long Term Care priorities and the LHINs' Integrated Health Services Plans.

Specific Objective 1: Improve access for patients/individuals to the appropriate care, in the appropriate place, at the appropriate time in the community in order to reduce the number of Alternate Level of Care days in hospitals.
Joint Actions
<ul style="list-style-type: none"> • Analyze the situation on services available to Francophones in order to avoid unnecessary visits to the Emergency Room. • Analyze services provided to Francophone seniors in the community.
Expected Results
<ul style="list-style-type: none"> • Action Plan to improve access to the appropriate level of care for Francophones living in the community in order to achieve Emergency / Level of Care targets for each LHIN.
Specific Objective 2: Enhance quality of life for Francophones living with chronic illness, namely diabetes, and reduce complications resulting from such illnesses.
Joint Actions
<ul style="list-style-type: none"> • Support health care providers at each LHIN in implementing French language training modules on chronic disease self-management. • Measure program results.
Expected Results
<ul style="list-style-type: none"> • French language training modules for chronic disease self-management programs implemented for each LHIN. • Participation of at least 8 Francophones per LHIN in the program. • Improved capacity for chronic disease self-management for people at risk or living with a chronic disease, namely diabetes.
Specific Objective 3: Improve mental health and reduce drug addiction in Francophone youth in

elementary and secondary schools.
Joint Actions
<ul style="list-style-type: none"> • Measure program results where specialized mental health and addiction nurses are working with students in the French language school boards. • Ensure Francophone representation on committees formed for local implementation of the <i>Open Minds, Healthy Minds</i> Strategy.
Expected Results
<ul style="list-style-type: none"> • Early identification of students with mental health or addiction issues and early response to address their needs. • Reduce the number of emergency room visits by children and youth dealing with mental health or addiction issues.
Specific Objective 4: Collect data on usage of health care services by the Francophone community.
Joint Actions
<ul style="list-style-type: none"> • Identify information essential to the Entity's planning role. • Identify the best way to collate the data. • Explore the possibility of engaging health service providers towards this objective.
Expected Results
<ul style="list-style-type: none"> • Develop a data collection strategy.
Specific Objective 5: Identify 2013-2016 objectives to improve access to French language health care services in each LHIN.
Joint Actions
<ul style="list-style-type: none"> • Engage the Francophone community in the development of the <i>Integrated Health Services Plan</i> for each LHIN. • Analyze organizational models for Francophone services in a minority setting developed by the Société Santé en Français. • Ensure Francophone representation during the <i>Integrated Health Services Plan</i> development process for each LHIN.
Expected Results
<ul style="list-style-type: none"> • Joint Action Plan 2013-2016 agreement between each LHIN and the Entity. • Integration of Joint Action Plan 2013-2016 objectives into the <i>Integrated Health Services Plan</i> for each LHIN.