



News Release

*For immediate release*

**TEN YEARS OF IMPROVING ACCESS TO FRENCH LANGUAGE HEALTH SERVICES**  
*Entité 4 is celebrating a 10-year milestone by letting our health services partners  
and the Francophone community do the talking*

AURORA, ON, October 13, 2020 – Just over 10 years ago, on September 13, 2010, Entité 4 was granted its letters patent. Today, Entité 4 is launching an online campaign to celebrate real improvements in the delivery of French language services for the Francophone communities we serve.

“For a decade we have been working with our health system partners to help them better understand the realities facing francophone patients and their families when they seek care,” says Board Chair Yves Lévesque. “Through this improved understanding, we have been able to build new and sustainable French language health services that meet community needs.”

To celebrate ten years of building and enhancing the offer of French language services, Entité 4 is reaching out to our communities, our supporters and our health service partners and asking them to share how we are working together to improve access to French language service.

“We are asking our supporters to record and share a short video greeting. By letting our partners do the talking,” says Executive Director Estelle Duchon, “we want to see how our joint achievements – whether it’s developing new French language services or supporting organizations seeking designation for French languages services – are making a difference in the lives of the communities we serve.”

“Engage, collaborate, achieve – these three words describe how we approach our partnerships,” continues Mr. Lévesque. “Throughout the month we are going to be sharing videos sent to us by our partners showcasing our shared commitment to building high-quality French language health services. To date, the response from our partners has been overwhelming and goes to show the importance of the work we do together.”

With a mandate to improve access to French Language Health Services, Entité 4 provides guidance and support to health service providers to increase their capacity to provide French language services and help promote existing services. Since 2010, **Entité 4 has supported two health service providers in achieving designation under the French Language Services Act, worked to identify six health service providers for French Language Services** and contributed to the development of a range of health services across the care continuum.

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**10** ANS /  
YEARS  
**ENSEMBLE  
TOGETHER**